



बड़ौदा यू. पी. बैंक
Baroda U.P. Bank

Regional Office-
Amhat Gorabarik,
SULTANPUR (PIN 228001)

RO/01/SULTAN/IT/2020-21/151

Date: 24-03-2021

To,
All UPS Systems Vendors

SUB: TENDER for Comprehensive AMC of UPS Systems

Dear Madam/Sir,

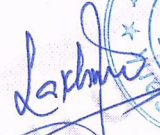
We, Baroda UP Bank, Regional Office, Sultanpur, require AMC of UPS systems for various branches/Regional Office in Sultanpur for duration of one year.

We, therefore, request you to submit your offer in sealed cover within which both prescribed format (annexure-I & annexure-II) along with said documents and covering letter on or before 11-04-2021 till 5:00PM.

The bid will be opened at 11:00AM on 12-04-2021 and presence of your representative is solicited at the time of bid opening. The acceptance of the bid, subject to contract, will be communicated by way of placing an empanelment letter in writing at the address supplied by the bidder in the bid document. Orders will be placed as per requirements of the Bank.

The required quantity, configuration/specification and terms & conditions are defined as per Tender document.

Thanking You,


REGIONAL MANAGER
(LAKHVIR SINGH)



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Date: 24-03-2021

TENDER FOR AMC OF UPS SYSTEMS

BARODA UP BANK, REGIONAL OFFICE, AMHAT GORABARIK, SULTANPUR invites sealed tender for AMC of 3 KVA UPS (Numeric, Consul, APC and Neo Power System), 5 KVA (APC) and 10 KVA UPS installed at our Branches and Regional Office situated at SULTANPUR district.

- Please note that all the information desired needs to be provided. Incomplete information will lead to non-consideration of the proposal.
- Bank reserves the right to change the dates mentioned in this TENDER document, which will be communicated to the bidders.
- The information provided by the bidders in response to this document will become the property of BUPB and will not be returned. BUPB reserves the right to amend, rescind or reissue this TENDER and all amendments will be advised to the bidders and such amendments will be binding on them.

Note:

The Bank reserves the right to amend the TENDER/ place clarifications/ explanations/ additions/modifications/ corrigendum on account of issues submitted through email will be made available on Bank's website www.barodagraminbank.com latest by 24-03-2021. It is to be noted that aforesaid will be displayed/notified on website only and these will be binding on participating bidders. The Bank shall not be liable for any communication gap.

In addition, all intimations meant for the bidders, if any by the Bank, in context of this TENDER will be displayed on Bank's website only.





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UPS SPECIFICATIONS: 3 KVA, 5KVA & 10KVA UPS [Numeric, Consul, APC and Neo Power System].

ELIGIBILITY:

- Only those vendors who have minimum two year experience of AMC of UPS in PSU's, Government organizations/Private banks/Engineering colleges etc. (attach copies of service allotment and satisfactory service letter from the respective institution).
- The Bidder should have local service support office at SULTANPUR

VALIDITY OF RATES:

- The Rate Contract with the selected vendor will be valid up to a period of one Year from the date of acceptance of the rates.
- Under the comprehensive AMC, the defective/Non functioning parts like Logic Card, Main Card, Charging Card, Display, Driver Card, Transistors, Transformers, Bypass Rotator Switch, etc. of equipments spares will be replaced with original spares or spares of equivalent specification without any additional cost.
- The service call will be attended within 24 hours and must be resolved within next 24 hours.
- In case you fail to repair the UPS within 24 hours, you have to provide a stand by UPS till the faulty UPS is repaired.
- Minimum one visit of each branch for preventive maintenance on quarterly basis during AMC period (Visit Certificate to be countersigned by Branch Heads is Compulsory).





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OTHER CONDITIONS:

- The registration number of the firm along with the GSTIN no. allotted by the authorities must be submitted.
- PAN number of the firm allotted by the income tax authorities should be submitted (without PAN & GSTIN Registration the vendor's bid would become invalid and same shall be rejected).
- The bid must accompany the income tax returns for last two years
- Conditional tenders shall not be accepted on any ground and shall be rejected straight away.
- Any deviation of the conditions given by the purchaser will not be accepted and the bid will be rejected without assigning any reasons.
- If any clarification is required the same should be obtained before submitting the bid.
- The entire tender document must be signed with the seal and attached as mark of acceptance of terms and conditions.

BID SUBMISSION:

- The sealed tenders must reach at the

**REGIONAL MANAGER,
BARODA UP BANK,
REGIONAL OFFICE-AMHAT GORABARIK,
SULTANPUR**

COMPLETE IN ALL RESPECT LATEST BY 5:00 PM ON 11-04-2021.

Bids received after that shall not be entertained.

- Bids must be submitted through hand to hand or through registered Post.
- The bid must contain two Envelopes as per procedure given below.





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FIRST ENVELOPE MUST CONTAIN ALL THE DOCUMENTS GIVEN BELOW:

1. Details of infrastructure for providing proper services.
 2. Attested photocopy of document of registration of firm along with GSTIN No.
 3. Photo copy of PAN Number duly attested.
 4. Photo copy of GSTIN number duly attested.
 5. Photo copy of income tax Return for the last two years duly attested.
 6. Certificate that the vendor is authorized dealer to sell above brand duly attested.
 7. The entire tender document duly signed by the vendor as a mark of acceptance of term and conditions of the tender document.
 8. All the documents should be self attested along with stamp of the Firm.
- IF ANY OF THE ABOVE DOCUMENTS IS/ARE NOT SUBMITTED OR IF SUBMITTED BUT IS NOT DULY ATTESTED, THE BID WILL BE REJECTED & PRICE BID WILL NOT BE OPENED.
 - IT MUST BE MENTIONED ON ENVELOPE "**DOCUMENT SUBMITTED FOR BID OF AMC of UPS Systems**".

SECOND ENVELOPE MUST CONTAIN ALL THE DOCUMENTS GIVEN BELOW:

SECOND ENVELOPE MUST CONTAIN only bid and nothing else.

- The price must be submitted on the prescribed format (annexure-II) along with document.
- Price bid will not be accepted on any other format or document.
- It must be clearly mentioned "**PRICE BID OF AMC FOR UPS SYSTEMS**".

BOTH TWO ENVELOPES MUST BE KEPT IN THIRD SEALED ENVELOPE AND SUPERSCRIBED "BID FOR AMC OF UPS SYSTEM".





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PROCESS & TIME FRAME:

Bids will be opened on 12-04-2021 at 11:00AM at REGIONAL OFFICE, SULTANPUR.

Bidders can depute their representative (only one) to present at the time of opening & processing of bid.

No separate intimation will be given in this regard to the bidders.

EVALUATION OF BIDS:

Quoting incredibly low value with a view of subverting the tender process shall be rejected straight away.

LIQUIDATED DAMAGES:

In case of delay in attending complaint, liquidated penalty of Rs 200/- per day will be deducted and for delay of more than one week AMC payment for that Branch will be deducted.

SINGLE POINT OF CONTACT FOR SUPPORT:

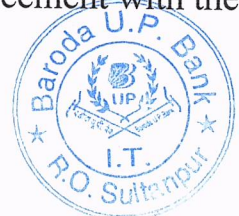
Bidder has to provide details of single point of contact viz. designation, address, email address, telephone/mobile no. for communicating and service support as per Annexure- I

PAYMENT TERMS:

Payment will be made by Regional Office on Quarterly basis subjected to satisfactory report of your services.

The selected bidder will have to deposit Rs.20,000/- (Twenty Thousand Rupees) with our bank as security money. The selected Bidder will have to sign an agreement with the bank.

No interest will be paid on security money.





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RIGHT TO REJECT BIDS:

I-Bank reserves the right to accept or reject any quotation or cancel the entire process at any stage without assigning any reason whatsoever. The bank does not bind itself to accept the lowest of any quotation and reserves to itself the right to accept or reject any or all quotations, either in whole or part, without assigning any reason for doing so.

II-The selected bidder is found to be unsatisfactory response/performance.

III. If complain call will be delayed by more than two weeks from the date of complain.

REQUEST FOR INFORMATION

All queries relating to the RFP, technical or otherwise, must be either in writing or by email only - it.rosult@barodauprb.co.in

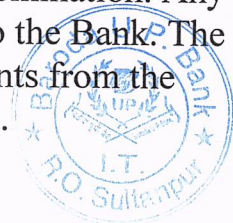
FOR ANY CLARIFICATION CONTACT-Regional Office: Amhat Gorabarik,
SULTANPUR (PIN 228001) IT Deptt 7705908012

Award of Contract

Following the evaluations, contract may be awarded to the bidder whose bid meets the requirements and provides the best value to the bank.

The Bank reserves the right to award the contract in whole or in part.

The acceptance of the bid, subject to contract, will be communicated by way of placing an empanelment letter in writing at the address supplied by the bidder in the bid document. Successful bidder has to submit duly signed and stamped acceptance on duplicate copy of empanelment letter and Bank Guarantee also as specified in this document within 19 (Nineteen) days of date of issuance of letter. After that an agreement for Annual Maintenance Contract with the Bank would be executed by the vendor in the standard format drafted by BUPB, on a stamp paper of suitable denomination. Any change of address of the bidder should therefore be notified promptly to the Bank. The selected vendor shall provide the maintenance to the specified equipments from the date of award of the work order/ contract or date informed by the Bank .





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Cancellation of Contract and Compensation

The bank reserves the right to cancel the order/ contract of the selected bidder and recover expenditure incurred by the bank on the following circumstances:

- a) The selected bidder commits a breach of any of the terms and conditions of the contract.
- b) The bidder goes into liquidation voluntarily or otherwise.

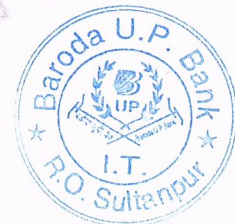
Termination for Insolvency

The Bank may, at any time, terminate the Contract by giving written notice to the Vendor if the Vendor becomes Bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Vendor, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the Bank.

Future addition/deletion of UPS Systems:

The Bank would have the right to

- Shift supplied UPS Systems to an alternative site of its choice.
- Expand the capacity / enhance the features / upgrade the UPS System supplied, either from the vendor, or another vendor.
- Annual Maintenance Contract in respect of UPS under warranty period will take effect immediately after the expiry of the warranty period.
- Bank may decide to add or remove certain UPS from the Comprehensive AMC at any point of time during the contract. Payment for any inclusion/deletion of UPS during the Comprehensive AMC period will be calculated on pro-rata basis. No advance payment of AMC charges will be made in any case.





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Tender Offer Covering Letter

(This letter should be on letter head of bidder duly signed and stamped by authorized signatory)

Dated: __/__/____

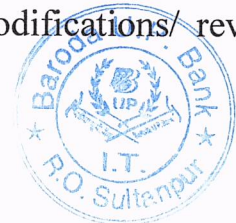
To,
The REGIONAL Manager
BUPB
IT Department
Amhat Gorabarik,
Sultanpur,(UP)-228001
Dear Sir,

**Subject: Bid Reference Number: RO/01/SULTAN/IT/2020-21/ Dated: 24/03/2021 for
Empanelment of vendor for Annual Maintenance Contract (AMC) of UPS at various
Branches/ Offices of BUPB, RO Sultanpur**

We have examined the tender documents including all annexure the receipt of which is hereby duly acknowledged and subsequent pre-bid clarifications/ modifications/ revisions, if any, furnished by the Bank and we, the undersigned, offer to provide service for Annual Maintenance Contract (AMC) of UPS at various Branches/Offices/ATMs of BUPB RO SULTANPUR..

While submitting this bid, we certify that:

- The undersigned is authorized to sign on behalf of the VENDOR and the necessary support document delegating this authority is enclosed to this letter.
- Prices submitted by us have been arrived at without agreement with any other Bidder of this TENDER for the purpose of restricting competition.
- The prices submitted by us have not been disclosed and will not be disclosed to any other Bidder responding to this TENDER.
- We have not induced or attempted to induce any other Bidder to submit or not to submit a bid for restricting competition.
- The prices quoted in the indicative commercial bids for maintenance services are as per the TENDER and subsequent pre-bid clarifications/ modifications/ revisions furnished by the Bank, without any exception.





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We agree to abide by the Bid and the rates quoted therein for the orders awarded by the Bank up to the period prescribed in the Bid, which shall remain binding upon us.

We understand that the tender document provides generic specifications about all the items and it has not been prepared by keeping in view any specific bidder.

We have read, understood and accepted the terms & conditions, rules mentioned in the tender document including the conditions proposed to be followed by the Bank.

Until a formal contract is prepared and executed, this tender offer, together with the Bank's written acceptance thereof and the Bank's notification of award, shall constitute a binding contract between us.

Reference No.: RO/01/SULTAN/IT/2020-21/151

Dated: 24-03-2021

TENDER for AMC of UPS SYSTEMS

We have never been barred / black-listed by any regulatory / statutory authority in India.

We understand that the Bank is not bound to accept the lowest or any offer the Bank may receive.

This Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

All liability related to non-compliance of this minimum wages requirement and any other law will be responsibility of the bidder during the tenure of the rate contract.

We certify that we have provided all the information requested by the bank in the format requested for. We also understand that the bank has the exclusive right to reject this offer in case the bank is of the opinion that the required information is not provided or is provided in a different format. It is also confirmed that the information submitted is true to our knowledge and the Bank reserves the right to reject the offer if anything is found incorrect.

Place:

Date:

Seal and signature of the bidder



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Annexure-1

TECHNICAL DETAILS

NAME OF THE BIDDER: - _____

ADDRESS FOR CORESSPONDENCE: - _____

PERMANENT ADDRESS: - _____

TELEPHONE NO. /MOB :- _____ PIN: - _____

PAN :- _____

GSTIN: - _____

DETAILS OF INFRASTRUCTURE AVAILABLE.

- Authorized Seller Dealership.
- Standby UPS available
- Local Engineer/ Office available.

ESCALATION MATRIX

Delivery/ Service related Issue:

SN	Name	Designation	Mobile No	Email address
1		Fir st Level		
2		Second Level		
3		Third Level		
4		Regi on al Head		

Any change in designation will be informed by us immediately

Date:

Seal and signature of the bidder



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Annexure- II

PRICE QUOTATION

NAME OF THE FIRM : - _____

NAME OF AUTHORISED PERSON: - _____

ADDRESS FOR CORESSPONDENCE : - _____

PERMANENT ADDRESS: - _____

TELEPHONE NO. /MOB:- _____ PIN: - _____

SN	DESCRIPTION	QUANT ITY	AMC cost in unit of item irrespective of purchase cost {in Rs)*	TOTAL COST*
1	Numeric / Consul / NPS/ Streamline/APC (3 KVA/5 KVA/10 KVA)	30		

* Please Specify with or without GST.

Date:

Seal and signature of the bidder