



बड़ौदा यू.पी.बैंक
Baroda U.P. Bank

प्रधान कार्यालय : बुंदेलखंड विकास बैंक लिमिटेड, लखनऊ, पोस्टकोड-223016
दिल्ली कार्यालय : ए-1 सिविल लाइन्स, राजवट्टी 220001 फोन : 0535-2700075
e-mail : ho@barodaupb.co.in

क्षेत्रीय कार्यालय : पक्का बाग तिराहा, इटावा-
206001
Regional Office : Pakka Bag Tiraha, Etawah-206001
E-mail : rmetw@purvanchalbank.co.in

REQUEST FOR PROPOSAL (RFP)

For

Selection of Vendor for Maintenance of UPS

Through Comprehensive Annual Maintenance Contract for Branches/ Offices under
ETAWAH REGION for Period of 01.06.2021 to 30.05.2022.

RFP REF No- 2021-22/RM ETW/GEN/359 Date-20.05.2021

Baroda U.P. Bank
Regional Office-Etawah.



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क्षेत्रीय कार्यालय : ए-1, सिविल टाईस रागरस्टी-229001, फोन : 0535-2702075
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TENDER FOR AMC OF UPS SYSTEMS

BARODA UP BANK, REGIONAL OFFICE, ETAWAH invites sealed tender for AMC of 2 KVA/5 KVA UPS (Neo Power/Nps Power/Alfa Sine) installed at our Branches and Regional office situated at Etawah & Auroya District.

- Last Date and time for receipt of Bid - 27.05.2021 till 05:00 PM
- Date and time of opening of Bid - 28.05.2021 at 10:00 AM
- Address for Communication - Baroda U.P Bank
Regional Office
Pakka baag Tiraha Etawah
Pin no 206001
-rmetw@purvanchalbank.co.in
- Email Address - rmpgb10@gmail.com
- Contact Person - Ram Babu - (SMGB)
Mob 6389203002
Vipin kumar saxena (I.T)
Mob 9616045470
- Please note that all the information desired needs to be provided. Incomplete information will lead to non-consideration of the proposal.
- Bank reserves the right to change the dated mentioned in this TENDER document, which will be communicated to the bidders.
- The information provided by the bidders in response to this document will become the property of BUPB and will not be returned. BUPB reserves the right to amend, rescind or reissue this TENDER and all amendments will be advised to the bidders and such amendments will be binding on them.
- Bidders can depute their representative (only one) to present at the time of opening & processing of bid.

Note:

The Bank reserves the right to amend the TENDER/ place clarification/ expiations/ additions/ modifications/ corrigendum on account of issues submitted through email will be made available on Bank's website.

In addition, all intimations meant for the bidders, if any by the Bank, in context of this TENDER will be displayed on Bank's website only.

UPS SPECIFICATIONS:

2KVA/5 KVA UPS [Neo Power System]

ELIGIBILITY:

- Only those vendors who have minimum two years' experience of AMC of UPS in PSU's, Government organizations/ Private Bank/ Engineering College etc. (attach copies of service allotment and satisfactory service letter from the respective institution).



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द्वितीय कार्यालय : ए-१, सिविल लाइन्स, रायवरेली ३७३००१, फोन : ०५७७ २७०६७४
e-mail : hq@barodaupb.co.in

क्षेत्रीय कार्यालय : पक्का बाग तिराहा, इटावा-
२०६००१
Regional Office : Pakka Bag Tiraha, Etawah-206001
E-mail : rmetw@purvanchalbank.co.in

- The Bidder should have local service support office at ETAWAH.

PAYMENT TERMS:

- The Rate of Contract with the selected vendor will paid up to a period of one Year from the date of acceptance of the rates.
- Under the comprehensive AMC, the defective/ Nonfunctioning parts like Logic Card, Main Card, Charging Card, Display, Driver Card, Transistors, Transformers, Bypass Rotator Switch, etc. of equipment spares will be replaced with original spares or spares of equivalent specification without any additional cost.
- The service call will be attended within 24 hours and must be resolved within next 24 hours.
- In case you fail to repair the UPS within 24 hours, you have to provide a stand by UPS till faulty UPS is repaired.
- Minimum one visit of each branch for preventive maintenance on quarterly basis during AMC period (Visit Certificate to be countersigned by Branch Heads in Compulsory).
- Payment will be made by Regional Office on Quarterly basis subjected to satisfactory report of your services.
- In case of delay in attending complaint, liquidated penalty of ₹ 200/- per day will be deducted and for delay of more than one week AMC payment for that Branch will be deducted.

OTHER CONDITIONS:

- The contract will be effective for a period of one year i.e. from 01.06.2021 to 30.05.2022. Contract can be extend up to 6 months if required and satisfactory report received from Branches.
- The contract will be for Comprehensive on Site Maintenance.
- The registration number of the firm along with the GSTIN no. allotted by the authorities must be submitted.
- PAN number of the firm allotted by the income tax authorities should be submitted (without PAN & GSTIN Registration the vendor's bid would become invalid and same shall be rejected).
- The bid must accompany the income tax returns for last two years.
- Conditional tenders shall not be accepted on any ground and shall be rejected straight away.
- Any deviation of the conditions given by the purchaser will not be accepted and the bid will be rejected without assigning any reasons.
- If any clarification is required the same should be obtained before submitting the bid.
- The entire tender document must be signed with the seal and attachment as mark of acceptance of terms and conditions.



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क्षेत्रीय कार्यालय : ए-1, सिविल लाइन्स, एतवा-220001, फोन : 0535-2702075
e-mail : ho@barodauprb.co.in

क्षेत्रीय कार्यालय : पक्का बाग तिराहा, इटावा-
206001

Regional Office : Pakka Bag Tiraha, Etawah-206001
E-mail : rmetw@purvanchalbank.co.in

Earnest Money Deposit-

1. The bidder shall furnish Earnest money deposit of Rs.25000 /- (Rs. Twenty Five Thousand Only). The earnest money shall be in form of Demand Draft favoring **BARODA U.P. BANK, Payable at ETAWAH**

Under the Government guidelines "Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2018" interested MSEs firms may submit their quotation with all relevant documents and valid certificate for relaxation of EMD.

2. EMD will be refunded without interest to the unsuccessful bidder within a month from the date of issue of letter of intent to the successful bidder.
3. EMD will be refunded without interest to the successful bidder within a month from the date of Sign the contract.
4. The EMD may be forfeited by the bank-
 - a. If the bidder withdraws their bid during the period of bid validity specified by the bidder on the bid form, or
 - b. In case of successful bidder, if the bidder fails to:
 - c. Sign the contract within 15 Days of issue of letter of intent/offer
 - d. Furnish performance security within 15 Days from the date of placing the order or signing of contract whichever is earlier for any reason what so ever.

Security Money-

1. Security Money Deposit of Rs. 25,000.00 (Rupees Twenty Five Thousand Only) with our bank as security money for the entire period of assignment, within 15 days from the date of letter of appointment.
2. The Security Money Deposit of the firm/company shall be refunded after successful completion of CAMC tenure subject to renewal of CAMC if any.
3. No interest will be paid on security money.

BID SUBMISSION:

- The sealed tenders must reach at the

The Regional Manager
Baroda U.P. Bank
Regional Office:
Pakka baag Tiraha Etawah Pin no 206001

Complete IN ALL RESPECT LATEST BY 5:00PM ON 27-05-2021
Bids received after that shall not be entertained.

- Bids must be submitted through hand to hand or through registered Post.
- The bid must contain two Envelopes as per procedure given below.



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शिबिर कार्यालय : ए-1, सिविल लाइंस, रायबरेली-229001, फोन : 0535-2702075
e-mail : ho@barodauprb.co.in

क्षेत्रीय कार्यालय : पक्का बाग तिराहा, इटावा-
206001

Regional Office : Pakka Bag Tiraha, Etawah-206001

E-mail : rmetw@purvanchalbank.co.in

FIRST ENVELOPE MUST CONTAIN ALL THE DOCUMENTS GIVEN BELOW:

1. Earnest money deposit of Rs.25000 /- (Rs. Twenty Five Thousand Only) in form of Demand Draft favoring Baroda U.P. Bank, Payable at Naugarh.
2. Details of infrastructure for providing proper services.
3. Attested photocopy of document of registration of firm along with GSTIN No.
4. Photocopy of PAN Number duly attested.
5. Photocopy of GSTIN Number duly attested.
6. Photocopy of income tax Return for last two years duly attested.
7. Certificate that the vendor is authorized dealer to sell above brand duly attested.
8. The entire tender document duly signed by the vender as mark of acceptance of term and conditions of the tender document.
9. The entire document should be self-attested along with stamp of the Firm.
10. The Firm/Company should not have been blacklisted by any public sector/ Bank /PSU/Government Department in the past. A self-declaration letter by the bidder, on the company's letter head should be submitted along with bid.

- IF ANY OF THE ABOVE DOCUMENTS IS/ARE NOT SUBMITTED OR IF SUBMITTED BUT IS NOT DULY ATTESTED, THE BID WILL BE REJECTED & PRICE BID WILL NOT BE OPENED.
- IT MUST BE MENTIONED ON ENVELOPE "DOCUMENT SUBMITTED FOR BID OF AMC of UPS Systems".

SECOND ENVELOPE MUST CONTAIN ALL THE DOCUMENTS GIVEN BELOW:

- The price must be submitted on the prescribed format (Annexure-II) along with document.
- Price bid will not be accepted on any other format or documents.
- It must be clearly mentioned on envelope "PRICE BID OF AMC FOR UPS SYSTEMS".

BOTH TWO ENVELOPES MUST BE KEPT IN THIRD SEALED ENVELOPE AND SUPERSCRIBED "BID FOR AMC OF UPS SYSTEMS".

SINGLE POINT OF CONTACT FOR SUPPORT:

Bidder has to provide details of single point of contact viz. designation, address, email address, telephone/ mobile number for communicating and service support as per Annexure- I.

Cancellation of Contract and Compensation:

The bank reserves the right to cancel the order/ contract of the selected bidder and recover expenditure incurred by the bank on the following circumstances:

1. The selected bidder commits a breach of any of the terms and conditions of the contract.
2. The bidder goes into liquidation voluntarily or otherwise.



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शिदिर कार्यालय : ए-1 सिविल लाइल लारवरी-229001 फोन : 0535-2702075
e-mail : ho@barodauprb.co.in

क्षेत्रीय कार्यालय : पक्का बाग तिराहा, इटावा-
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Termination for Insolvency:

The bank may, at any time, terminate the Contract by giving written notice to the vendor if the Vendor becomes Bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Vendor, provided that such termination will not prejudice or affect any right or remedy, which has accrued or will accrue thereafter to the Bank.



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शिपेर कार्यालय : ए-1 शिपिल लाईन समरसेली-220001, फोन : 0535-2702075
e-mail : ho@barodauprb.co.in

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206001
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E-mail : rmetw@purvanchalbank.co.in

Tender Offer Covering Letter

(This letter should be on letter head of bidder duly signed and stamped by authorized signatory)

To,

The Regional Manager
Baroda UP Bank
Regional Office- Etawah

Dated:

Dear Sir,

Subject: Bid Reference Number: 2021-22/RM ETW/GEN/359 Dated:20.05.2021 for
Empanelment of vendor for Annual Maintenance Contract (AMC) of UPS at various
Branches/ Offices of BUPB, Ro ETAWAH

We have examined the tender documents including all annexure the receipt of which is hereby
duly acknowledged and subsequent pre-bid clarification/ modifications/ revisions, if any
furnished by the Bank and we, the undersigned, offer to provide service for Annual
Maintenance Contract (AMC) of UPS at various Branches/ Offices of BUPS RO ETAWAH.

While submitting this bid, we certify that:

- The undersigned is authorized to sign on behalf of the Vendor and the necessary support document delegating this authority is enclosed to this letter.
- Price submitted by us have been arrived at without agreement with any other Bidder of this TENDER for the purpose of restricting competition.
- The prices submitted by us have not been disclosed and will not be disclosed to any other Bidder responding to this TENDER.
- We have not induced or attempted to induce any other Bidder to submit or not to submit a bid for restricting competition.
- The price quoted in the indicative commercial bids for maintenance services are as per the TENDER and subsequent pre-bid clarifications/ modifications/ revisions furnished by the Bank, without any exception.

We agree to abide by the Bid and the rated quoted therein for the orders awarded by the Bank up to the period prescribed in the Bid, which shall remain binding upon us.

We understand that the Tender document provides generic specifications about all the items and it has not been prepared by keeping in view any specific bidder.

We have read, understood and accepted the terms & conditions, rules mentioned in the tender document including the conditions proposed to be followed by the Bank.

Until a formal contract is prepared and executed, this tender offer, together with the Bank's written acceptance thereof and the Bank's notification of award, shall constitute a binding contract between us.

Reference No.:

Dated:



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TENDER for AMC of UPS SYSTEMS

We have never been barred/ black-listed by any regulatory/ statutory authority in INDIA.

We understand that the Bank is not bound to accept the lowest or any offer the Bank may receive.

This Bid, together with your written acceptance thereof and your notification of award, shall constitute a binding Contract between us.

All liability related to non-compliance of this minimum wages requirement and any other law will be responsibility of the bidder during the tenure of the rate contract.

We certify that we have provided all the information requested by the Bank in the format requested for. We also understand that the Bank has the exclusive right to reject this offer is case the Bank is of the opinion that the required information is not provided or is provided in a different format. It is also confirmed that the information submitted is true to our knowledge and the Bank reserves the right to reject the offer if anything is found incorrect.

Place:

Date:

Seal and Signature of the Bidder



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बैंक का कार्यालय: बड़ौदा सिटी, बड़ौदा जिला, गुजरात, भारत
बिना शाखा: 200001, बिना शाखा: 200001, बिना शाखा: 200001

बैंक की वेबसाइट: www.barodabank.com
Regional Office : Pakka Bag Tiraha, Dwarah-200001
E-mail : rmetw@purvanchalbank.co.in

Annexure-I

TECHNICAL DETAILS

NAME OF THE BIDDER: _____

ADDRESS FOR CORESSPONDENCE:- _____

PERMANENT ADDRESS:- _____

TELEPHONE No./ MOB:- _____ PIN:- _____

PAN:- _____

GSTIN:- _____

DETAILS OF INFRASTRUCTURE AVAILABLE

- Authorized Seller Dealership.
- Standby UPS available.
- Local Engineer/ Office available.

ESCALATION MATRIX

Delivery/ Service related Issue:

SN	NAME	Designation	Mobile No.	Email Address
1		First Level		
2		Second Level		
3		Third Level		
4		Regional Head		

Any change in designation will informed by us immediately

Date:

Seal & Signature of the bidder



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E-mail : rmetw@purvanchalbank.co.in

Annexure-II

PRICE QUOTATION

NAME OF THE FIRM: - _____

NAME OF AUTHORISED PERSON: - _____

ADDRESS FOR CORESSPONDENCE:- _____

PERMANENT ADDRESS:- _____

TELEPHONE No. / MOB:- _____ PIN:- _____

SN	DESCRIPTION	QTY	AMC Cost per unit of item (in Rs)*	TOTAL COST*
1	Neo Power System /Nps Power /Alfa Sine (2KVA)	49		

*Please specify with or without GST.

Date:

Seal & Signature of the bidder