

Corrigendum - 3

Date: 24-08-2022

RFP Notice Number Ho/03/IT/2022-23/13 for procurement of 500 handheld devices for the purpose of ATM Green PIN generation

Below mentioned clarification/modification shall be applicable throughout the RFP wherever mentioned. Please note that this corrigendum - 3 document forms integral part of the RFP. All other terms & conditions of the RFP remain unchanged.

Sr. No.	RFP Page No.	Clause No.	RFP Clause	Query	Revised Clause
1	9	Eligibility Criteria	The Bidder should have a minimum 3 Years of Business Experience of manufacture/supply & maintenance of devices enabled with required functionalities in India preferably to scheduled commercial banks. Document evidencing such experience will have to be produced along with the technical bid.		Business Experience with Central Government and State Government will also be considered.
2	9	Eligibility Criteria	The bidder should be in operating profit for at least three of the last five financial years.		The point (d) of eligibility criteria (Request for Proposal Micro ATM For debit card green pin generation) is hereby deleted.
3	10	Eligibility Criteria	ISO 9001 & ISO 27001 Certification for manufacturing facility from where the equipment will originate will be given preference.		ISO certification authorized by OEM will also be considered.
4	11	Scope of Work	Bidder has to install/re-install application (provided by bank) on the device to perform basic banking services and PIN based RuPay card transactions. Bidder has to install/re-install certificated/security key on the device, if required, which will be provided by the bank.		Bidder scope is to supply compatible devices & application will be provided by Bank.



प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016, टेली. 0551-2230240
Head Office : Buddh Vihar Commercial Scheme, Taramandal, Gorakhpur - 273016, Tel. 0551-2230240
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5	Criteria Documents required	Audited Balance Sheet and P & L Account for the last three years.	Audited Balance sheet and P&L of FY 2019-20, 2020-21 & 2021-22
6	Criteria Documents required	Performance reports from at least two Clients should be submitted stating the number of devices deployed in their instance so as to certify the performance of the machines.	Client is meant as any Bank or State Government or Central Government.
7	Earnest Money Deposit	15.1 The bidder shall furnish Earnest Money Deposit (EMD) of Rs.50,000/- (Rupees Fifty Thousand Only) by way of Demand Draft drawn on any scheduled bank in favour of Baroda U. P. Bank, payable at Gorakhpur (UP) and BG (as per Annexure F) for the 10% of TCO in favor of Baroda U. P. Bank after selection and issuance of purchase order. Bank details for BG will be provided only with PO.	The bidder shall furnish Earnest Money Deposit (EMD) of Rs.50,000/- (Rupees Fifty Thousand Only) with the application form by way of Demand Draft drawn on any scheduled bank in favour of Baroda U. P. Bank, payable at Gorakhpur (UP) and BG (as per Annexure F) for the 10% of TCO in favor of Baroda U. P. Bank after selection and issuance of purchase order. Bank details for BG will be provided only with PO.
8	Introduction	Signed RuPay chip PIF, Rupay dev PIF (Mandatory) Rupay chipV PIF	Validity period of the Bank Guarantee will be the last day of device guarantee.
9		LOA certificate	Certification from NPCI, Please refer RFP
10		PCI - DCI form	Letter of authority, Please refer RFP
11			PCI DSS certificate
		Who will develop/modify the application on the device? If we need to demonstrate, API docs are needed. Please Clarify.	Before in EMV based transaction device should have all certification required for Off-us. TCS Will Provide Application compatible to the device, for which it need to perform certification testing.



12	9	Bank will conduct commercial bid opening only after successful compatibility testing for proposed devices.	Please elaborate on compatibility testing? Who is your CBS & FIG provider?	CBS & FIG providers are Infosys & TCS respectively.
13	10		Please note Govt has issued following circulars as part of Make In India program and Biometric device Security guidelines as per the following and hence request you to consider the same- Revised Public procurement order (preference to make in India) Circular ref: P-4502 1/2/2017/- PP(BE-11) dated 16th Sept., 2020: Introducing a concept of Class-I, II and non-local suppliers, based on which they will get preference in government purchases of goods and services.	The point of eligibility criteria (Request for Proposal Micro ATM For debit card green gin generation) is hereby added.
14	10	The Bidder should be an Original Equipment Manufacturer (OEM) or an authorized dealer of OEM.	Circular ref: NO: 6/18/2019-PPD, dated 23rd July, 2020 : where in The Government of India amended the General Financial Rules 2017 (under 144(xi)) to enable impose restrictions on bidders/products from countries which share a land border with India on grounds of defense of India, or matters directly or indirectly related thereto including national security.	The point of eligibility criteria (Request for Proposal Micro ATM For debit card green gin generation) is hereby added.
15	10			



16	10	<p>Latest Circular issued by MEITY on BDCS: Fno: STQC/2020/ITeGov/BDCS on acceptance of devices for evaluation and Certification under biometric device certification Scheme and restrictions imposed on biometric devices from countries which share a land border with India.</p>	<p>The point of eligibility criteria (Request for Proposal Micro ATM For debit card green gin generation) is hereby added.</p>
17	11	<p>Proposed device(s) should be compatible with Page 11 & Last but 4 Point: bank's existing applications and infrastructure. Bank's applications are CBS/FIG and PIN-based RuPay transaction.</p>	<p>FIG application has all basic required applications.</p>
18	11	<p>Proposed device(s) should be compatible with bank's existing applications and infrastructure. Bank's applications are CBS/FIG and PIN-based RuPay transaction.</p>	<p>CBS & FIG providers are Infosys & TCS respectively.</p>
19	10	ISO Certificate	<p>We bring to your kind notice that ISO has updated its standards to ensure better process & security guidelines to be followed by the electronic product & solution providers/organizations. Hence, We request department to consider that a bidder should have higher/latest ISO standards meant for process & security as "The bidder/ OEM shall have a valid ISO 9001:2015; ISO 14001:2015; ISO 45001:2018; ISO 27001:2020 and CMMI 3." This will ensure the participation of bidders with high</p> <p>The point of eligibility criteria (Request for Proposal Micro ATM For debit card green gin generation) is hereby added.</p>



			standards & great value systems which will increase the standard of product/services to be delivered as well as overall project process of execution. CMMI, ISO 45001 etc.	
20	20	Future Up-gradations of the machines as per Bank/RBI requirement & specifications for total 2 (two) years.	Please note in PCI certified devices hardware upgradations are not possible. Only application software upgrades are possible. Hope it is fine with you. Please clarify.	Future upgradation of the machines meant software & certification(s).
21	General Point		We assume that bank to consider any third party interface with Micro ATM device or Front end Application Bank would bear any certifications Charges of any Statutory and regulatory body in due course of the contract period. Bank will bear the certification charges of UIDAI/NPCI and interface charges for integrating FI and CBS.	Bank will bear certification & interface charges, Please refer RFP.
22	General Point	Application Fee		The bidder shall furnish application fee with the application form by way of Demand Draft drawn on any scheduled bank in favour of Baroda U. P. Bank, payable at Gorakhpur (UP).



23	19	15.6.2	<p>If the successful bidder fails to sign the agreement and/ or fails to furnish Performance Guarantee/ Security Deposit in accordance with the terms of this RFP within 10 days from the date of receipt of the Purchase Order from the Bank</p>	<p>We request bank to increase the time period of signing the agreement and/or fails to furnish Performance Guarantee/ Security Deposit in accordance with the terms of this RFP from 10 days to 60 days from the date of receipt of the Purchase Order from the Bank</p>	It is not acceptable
24	21	16.8	<p>16.8.3. 50% of the Invoice value against completion of all work against submission of the following: a. Purchaser's Inspection and Test certificates. b. Devices receipt and testing Certificate signed by the Authorized Officials as per Banks approved format.</p>	<p>We request bank to share the format of the Test certificates</p>	Said certificates are part of banks internal communication.
25	25	21	Local Support	<p>Requesting bank to accept the self-declaration for Local support. We will provide local Support at all SA/SSA points during Bank working days/hours within 15 days from Notification of Award, the service & support standards as specified in this RFP</p>	The point (Request for Proposal Micro ATM For debit card green gin generation) is hereby added.
26	9	Eligibility Criteria Point H	<p>The bidder should have exclusive support infrastructure for timely maintenance of deployed device/inbuilt part(s) in all Urban/Semi-urban and Rural centers in Uttar Pradesh. The bidder should have their own support offices or residential authorized engineers at</p>	<p>Requesting bank to accept the self-declaration for support infrastructure for timely maintenance of deployed device/inbuilt parties) in all Urban/Semi urban and Rural centres in Uttar Pradesh. We will provide own support offices or</p>	The point (Request for Proposal Micro ATM For debit card green gin generation) is hereby added.



			least in 2 to 3 such centers at Bank service area, capable of providing services and support in time to all such centers.	residential authorized engineers at least in 2 to 3 centres at Bank service area, capable of providing services and support in time to all such centres within 15 days from Notification of Award.	
27	5	10	Audited Balance Sheet and P&L Account for the last three years	Requesting bank to please accept the Provisional Balance Sheet and P&L for the FY 21-22.	It is not acceptable
28	6	10	The Bidder should be able to provide qualified service engineers for attending the problems, if any, during the Warranty/AMC period. The availability of services of the engineers for the proposed locations should be a qualified Engineer and employee of the company/firm. The Bidders to furnish their existing service centre infrastructure details (in Uttar Pradesh) like contact details with postal address, contact number and names of engineers, jurisdiction of the engineer etc (As per Annexure A2)	Requesting bank to accept the self-declaration for service centre infrastructure details (in Uttar Pradesh). We will provide service centre infrastructure in Uttar Pradesh within 15 days from Notification of Award.	The point (Request for Proposal Micro ATM For debit card green gin generation) is hereby added.
29	7	15	2. Human Resource Strength >1500 : 10 <1500->500 : 5 <500 : 2	Requesting bank to please consider marking for more participation of bidders as: 2. Human Resource Strength >100 : 10 >50-100 : 5 <50 : 2	It is not acceptable



30	8	14	<p>The bid/s should be dropped in the tender box placed at Baroda U. P. Bank, Head Office, Buddh Vihar Commercial Scheme Taramandal, Gorakhpur-273016, Uttar Pradesh. If last day of submission of bids is declared a holiday under NI Act by the Government subsequent to issuance of RFP, the next working day will be deemed to be the last day for submission of the RFP. No offer will be accepted by email or Fax</p>	<p>Requesting bank to please accept the submission of the Bid through speed post also as few courier services is not available in the given Pin code (i.e. 273016)</p>	<p>The point (Request for Proposal Micro ATM For debit card green gin generation) is hereby added.</p>
31	9		<p>Additional</p>	<p>Requesting Bank to please accept and preference to be given to product which are made in India. In line to Govt of India circulars "Circular ref. P4502 1/2/2017/-PP (BE-11) dated 16th Sept. 2020. Where indigenous suppliers are classified and given preference in purchase of goods and services by the government.</p>	<p>The point (Request for Proposal Micro ATM For debit card green gin generation) is hereby added.</p>
32	10		<p>Additional</p>	<p>Data Security:- As per Govt of India, general Financial rule circular no "6/18/2019-PPD date 23/08/2020. This clause should be introduced taking the national data security safeguards against countries having land borders with India.</p>	<p>The point (Request for Proposal Micro ATM For debit card green gin generation) is hereby added.</p>



33	ANNEXURE - A4	The Annexure - A4 (Request for Proposal Micro ATM For debit card green gin generation) is hereby added and mandatory.
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(Arvind Kumar Srivastava)
Chief Manager





बड़ौदा यू.पी. बैंक
Baroda U.P. Bank

ANNEXURE - A4
Compliance Statement
(In bidder's Letter Head)
Declaration

We hereby confirm that our quoted device, model number is -

1. Complied with all the existing laws of land requiring data privacy and security.
2. Complied with the norms of Indian nodal agencies viz NPCI/UIDAI.
3. Complied with all the certificates mentioned in RFP.
4. Complied with revised Public procurement order (preference to make in India) Circular ref: P-4502 1/2/2017/-PP (BE-11) dated 16th Sept., 2020: Introducing a concept of Class-I, II and non-local suppliers, based on which they will get preference in government purchases of goods and services.
5. Complied with Circular ref: NO: 6/18/2019-PPD, dated 23rd July, 2020: where in The Government of India amended the General Financial Rules 2017 (under 144(xi)) to enable impose restrictions on bidders/products from countries which share a land border with India on grounds of defense of India, or matters directly or indirectly related thereto including national security.
6. Complied with latest Circular issued by MEITY on BDCS:Fno: STQC/2020/ITeGOv/BDCS on acceptance of devices for evaluation and Certification under biometric device certification Scheme and restrictions imposed on biometric devices from countries which share a land border with India.

Signature of the Authorized Signatory with date & seal
