

Ref:2022-23/ROB/PE/

दिनांक:28-02-2023

**Tender for Non-Comperhensive Annual Maintenance Contract of CCTV
& Alarm System for branches/office under Basti Region for the period
From 01-04-2023 to 31-03-2024**

Baroda U.P.Bank,Regional Office,Basti invites Tender for Non-Comperhensive Annual Contract of CCTV & Alarm System for 61+1 branches/office under Basti Region.

| | |
|------------------------------------|----------------------|
| 1-Tender Notification Date: | 01-03-2023 |
| 2-Last date of tender submission : | 13-03-2023 (04.00PM) |
| 3-Tener opening Date : | 14-03-2023 |

Terms & Condition of tender:

- i. The participating firm must submit an EMD of Rs 10,000.00 in favour of Baroda U.P. Bank RO Basti with the tendor document.
- ii. Successful bidder will have to deposit Rs 50,000.00 in favour of Baroda U.P. Bank RO Basti in form of FDR as security deposit.
- iii. Rates quoted only by Bank's empanelled Vendor will be consider/accepted.
- iv. The competent Authority (Bank) have the right to accept the lowest or to give any reasons for its decision of acceptance or rejection of tenders.
- v. Rates should be quoted exclusive of all taxes on the space provided in the **annexure attached only**. No other format should be used for quoting rates. Given sheet /form should be used for quoting rates.
- vi. Incomplete tender in any respect or conditional tender shall liable to be rejected.
- vii. The rate given in the tender will be affective for one year .
- viii. The invoice should be raised as per GST Law in the name of BARODA U.P.Bank mentioning the GST number of the Bank.
- ix. The maintenance service includes preventive & corrective maintenance of the CCTV and Alarm system.Preventive maintenance should be carried out on quarterly basis.Maintenance include cleaning of internal circuit board and all machines with all parts. Corrective maintenance include repairing /replacement of the machine/spare parts.
- x. The vendor should provide dedicated resident engineer who will act as single point contact over phone.He will be responsible for point contact over phone ,email and other mediums for managing all request for services logged by our branches.
- xi. All calls logged should be attended within 48 hours.
- xii. The vendor shall be responsible for any loss or damage caused to any of the equipment owing to negligence to his part.
- xiii. It should be responsibility of the vendor to make all the Alarm System and CCTV works satisfactorily throughout the contract period and to handover the above systems in working condition to the Bank after expiry of contract.
- xiv. Bank may decide to add or remove certain Alarm System and CCTV from the AMC at any point of time during the contract period.
- xv. No advance payment of AMC.charged made in any case.
- xvi. The payment will be released on quarterly basis subject to the vendor submitting to our office ,”Satisfactory Service Report” from branches/office.
- xvii. Since any irregularity found by the bank,bank reserve right to terminate contract offer giving one month notice,

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Other conditions

- i. The registration number of the firm along with GST no. allowed by the authorities must be submitted.
- ii. PAN NUMBER of the firm allotted by the income tax authorities should be submitted (without which the vendor's bid would become invalid and shall be liable to be rejected).
- iii. Conditional tenders shall not be accepted on any ground and shall be rejected straight.
- iv. Any deviation of the conditions given by the purchaser will not be accepted and bid will be rejected without assigning any reasons.
- v. If any clarification is required the same should be obtained before submitting the bid.
- vi. The Entire document must be signed with the seal and attached as a mark of acceptance of the terms & conditions.
- vii. **BUPB reserves the right to accept or reject any bid whole or in parts without assigning any reason thereof.**
- viii. Bank's decision will be final and no correspondence will be entertained in this regard. In case of delay in submission/non submission of bids, Bank will not assume any responsibility. Bank may reject any or all quotations without assigning any reason.
- ix. If the services during AMC period will be satisfactory, the AMC may be extended for next year.

Tender Submission:

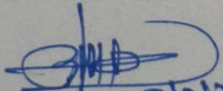
Submission of tender in sealed envelope super scribing "Tender for Non-Comprehensive Annual Maintenance Contract of CCTV and ALARM System for branches/office under Basti Region" addressed to Regional Manager Baroda UP Bank, Regional Office, Malviya Marg, Basti-272001, Complete in all respect should reach this office on or before 13.03.2023 (04:00 PM).

Tenders received after 13.03.2023 shall not be entertained.

Tender must be submitted through hand to hand or through registered post only.

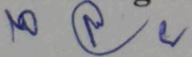
Evaluation of tender:

Quoting incredibly low value of items with the view of subverting the tender process shall be rejected straight away.


(Bhima) 28/2/2023

Regional Manager

Basti Region



ANNEXTURE-A

ANNEXTURE-A

Pre-Qualification Profile

| | | |
|----|---|----------------------|
| 1 | Name of the Firm/Company | |
| 2 | Address (Head Office) | |
| 3 | Phone No. | |
| 4 | Year of Establishment | |
| 5 | Name of Proprietor or Name of Partner/Director/Associates | 1. 2. 3. 4. |
| 6 | Details and Value of major AMC taken up during the last 3 yrs with reputed financial organisations/banks | |
| 7 | List of other major customers (Work Order/ Experience/ Service certificate to the effect from the customers are to be enclosed) | |
| 8 | PAN Number (for TDS) | |
| 9 | GSTIN No. (Certificate attached) | |
| 10 | Annual Turnover/Net Profit/Loss per year | |
| 11 | Any other relevant information with documents | |

ESCALATION MATRIX

Delivery/ Service related Issue:

First Level

| SN. | Name | Designation | Mobile No. | Email- Address |
|-----|------|-------------|------------|----------------|
| 1. | | | | |
| 2. | | | | |

Second Level

| SN. | Name | Designation | Mobile No. | Email- Address |
|-----|------|-------------|------------|----------------|
| 1. | | | | |

Third Level

| SN. | Name | Designation | Mobile No. | Email- Address |
|-----|------|-------------|------------|----------------|
| 1. | | | | |

Any change in designation will be informed by us immediately

Date

Signature of Authorised Signatory



NON-COMPERHENSIVE AMC OF CCTV SYSTEM (FINANCIAL BID-1)

| SN | DESCRIPTION | AMC COST PER UNIT |
|----|----------------|-------------------|
| 1 | 4 CHANNEL DVR | |
| 2 | 8 CHANNEL DVR | |
| 3 | 16 CHANNEL DVR | |

PRICE LIST OF COMPONENTS /ACCESSORIES / PARTS/SPARE PARTS NOT INCLUDED IN AMC CONTRACT OF CCTV SYSTEM

| SN | ITEMS | MAKE/BRAND | WARRANTY | RATE PER UNIT |
|----|---|------------------|----------|---------------|
| 1 | 4 Channel DVR one SATA | CP Plus | | |
| 2 | 8 Channel DVR one SATA | CP Plus | | |
| 3 | 16 Channel DVR one SATA | CP Plus | | |
| 4 | HD WDR IR Bullet Camera | CP Plus | | |
| 5 | Varifocal HD IR Bullet Camera | CP Plus | | |
| 6 | RG 59 Video Cable in PVC Conduit Pipe | Finolex/ISI Mark | | |
| 7 | 2 Core Power Cable in PVC Conduit Pipe | Finolex/ISI Mark | | |
| 8 | Hard Disk 2 TB 4 TB | Seagate/WD | | |
| 9 | SMPS for SDVR | Branded | | |
| 10 | BNC Connector | Branded | | |
| 11 | Shifting of entire system from one branch to other branch premises or re-wiring charges | | | |
| 12 | Backup recording/witing service charge | | | |

-GST as per Govt norms.

Date:

Signature & Seal of Vendor



NON-COMPERHENSIVE AMC OF ALARM SYSTEM (FINANCIAL BID-2)

| SN | DESCRIPTION | AMC COST PER UNIT |
|----|--------------------|-------------------|
| 1 | ALERT ALARM SYSTEM | |

PRICE LIST OF COMPONENTS /ACCESSORIES / PARTS/SPARE PARTS NOT INCLUDED IN AMC CONTRACT OF ALARM SYSTEM

| SN | ITEMS | MAKE/BRAND | WARRANTY | RATE PER UNIT |
|----|---|------------|----------|---------------|
| 1 | Control Panel 4 Zone <input type="checkbox"/> Micro processor based <input type="checkbox"/> 4 zone integrated system <input type="checkbox"/> 24 hour /panic/day/night mode zone <input type="checkbox"/> manual auto day/night mode Switch <input type="checkbox"/> built in PS and battery charger 12V/7AH <input type="checkbox"/> 2 no of hooters with temper monitoring <input type="checkbox"/> MS fabrication power coted with battery | Branded | | |
| 2 | GSM Auto Dialer | Branded | | |
| 3 | Battery 12V/7AH | Exide | | |
| 4 | Hand Panic Switch | Branded | | |
| 5 | PIR Motion Detector with pet immunity upto 25 kg | Branded | | |
| 6 | Magnetic Sensor /door sensor | Branded | | |
| 7 | Vibration Sensor- Adjustable Dual Sensivity Range- <input type="checkbox"/> High False Alarm Sensitivity Range <input type="checkbox"/> Selectable LED indication <input type="checkbox"/> Surface Mount Technology | Branded | | |
| 8 | Shutter Sensor- Heavy Duty Roller shutter Contact- <input type="checkbox"/> Sturdy Polished Aluminium Die-Cost housing <input type="checkbox"/> Wide Operating Gap 2" min(50mm) <input type="checkbox"/> 3" long Stainless steel Armored Cable | Branded | | |
| 9 | Smoke Detector Flashing LED | Branded | | |
| 10 | Heat Detector Flashing LED | Branded | | |
| 11 | 2 Core Power Cable in PVC Conduit Pipe and other fitting materials. | Branded | | |
| 12 | Shiftinf of entire system from one branch to other branch premises or re-wiring charges | | | |

-GST as per Govt norms.

Date:

Signature & Seal of Vendor

