

Bid Corrigendum

GEM/2024/B/5364437-C8

Following terms and conditions supersede all existing "Buyer added Bid Specific Terms and conditions" given in the bid document or any previous corrigendum. Prospective bidders are advised to bid as per following Terms and Conditions:

Buyer Added Bid Specific Additional Terms and Conditions

1. OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.
2. Buyer uploaded ATC document [Click here to view the file.](#)
3. Buyer Added text based ATC clauses

Addendum: - 1

Query	Status/amendment
Page 10 Point 1.8 Warranty: Bidder will have to upgrade the Hardware/ Software (in case of requirement) during warranty period at no cost to Bank. Patch updation, security patch updates etc. to be done (as and when required) preferably quarterly / half yearly in coordination with the Bank / MSP team	No changes

<p>Page 11 Point Warranty should cover the following: a) The equipment should be attended within four hours of receipt of complaint (exclusive of travelling time). In case problems persist, systems should be replaced within 24 hours of receiving complaint and alternate system should be given till machine is repaired. The replaced equipment should be installed by the vendor at no extra cost to the Bank, so that normal job of the Bank may not get hampered</p>	<p>The equipment should be attended within four hours of receipt of complaint (exclusive of travelling time). In case problems persist, systems should be replaced within 48 hours of receiving complaint and alternate system should be given till machine is repaired. The replaced equipment should be installed by the vendor at no extra cost to the Bank, so that normal job of the Bank may not get hampered</p>
<p>Page 22 Point 3.3.4 If any Tax authorities of any state, including, Local authorities like Corporation, Municipality etc. or any Government authority or Statutory or autonomous or such other authority imposes any tax, charge or levy or any cess / charge other than GST and if the Bank has to pay the same for any of the items or supplies made here under by the bidder, for any reason including the delay or failure or inability of the bidder to make payment for the same, the Bank has to be reimbursed such amounts paid, on being intimated to the Bidder along with the documentary evidence.</p>	<p>No changes</p>
<p>Page: 24 Point: 3.5.1.1 and annexure 3 Query: There are two different format of EMD (GEM format and Annexure 3) with different validity. Request you to confirm the format and validity to be used for RFP.</p>	<p>Kindly send details in given format i.e annexure 3</p>
<p>Page 50 Point: Bidder should provide onsite support in Bank's Branches / Offices wherever required and technically qualified Engineers who have expertise in support and installations of the proposed product.</p>	<p>No changes</p>

<p>Page 62 Point: The supplier must provide the Driver SW along with the SDK/API, to facilitate integration of the device Driver SW in a secured manner with the Bank's back-end Server side SDK.</p>	<p>The supplier must provide Driver along with SDK/API.</p>
<p>Page 63 Point: Interface API and Data Dictionary to be shared with the bank and documentation to enable seamless integration with CBS or any other system</p>	<p>No changes</p>
<p>Point: Bid End Date/ Query: Kindly provide extension of 2 weeks post pre bid queries response to submit the bid.</p>	<p>No changes</p>
<p>Page 67 Point: u) Prices quoted by the Vendor should be inclusive of all taxes except GST which will be paid extra at actuals. The Vendor is expected to provide the GST Amount in the commercial bid (without amounts being submitted in the eligibility cum technical response). There will be no price escalation for during the contract period and any extension thereof. Bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.</p>	<p>Prices quoted by the Vendor should be inclusive of all taxes and GST .</p>
<p>Page 2 point 3 & 4 : Last Date of Submission of RFP Response (Closing Date) - 03:00 PM on 12:09:2024</p> <p>Eligibility Cum Technical Bid Opening Date - 03:30 PM on 12:09:2024</p>	<p>Last Date of Submission of RFP Response (Closing Date) - 03:00 PM on 16:09:2024(as per bid)</p> <p>Eligibility Cum Technical Bid Opening Date - 03:30 PM on 16:09:2024(as per bid)</p>

Addendum: - 2

Page 50 Point: Bidder should provide onsite support in Bank's Branches/ Offices wherever required and technically qualified Engineers who have expertise in support and installations of the proposed product.	If Device is not working bidder's responsibility to support for the installation of the device.
Page 63 Point Software API: Interface API and Data Dictionary to be shared with the bank and documentation to enable seamless integration with CBS or any other system	The use of L1 device is for Aadhar (UIDAI) Authentication only.
Page 64 Point CBM: Sensor should support Liveness detection and latent detection, should be flexible and ergonomic. Should be suitable for desktop, laptop and tablet applications	CBM world removed.
Page 64 Point SDK: SDK support for at least Java, .Net, C/C++. The SDK should be compatible with all versions of Windows, Linux and Android Operating System	No change
New clause	The bidder should include RD services cost in device cost. (3 year warranty and 2 year AMC)

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in

the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

*This document shall overwrite all previous versions of Bid Specific Additional Terms and Conditions.

[This Bid is also governed by the General Terms and Conditions](#)