



**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाईंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in



**NOTICE INVITING TENDER FOR COMPREHENSIVE & NON-COMPREHENSIVE AMC OF EXISTING CCTV AND ALERT ALARM SYSTEMS FOR BRANCHES/OFFICE UNDER BAREILLY REGION**

**(ALREADY INSTALLED IN OUR BRANCHES / REGIONAL OFFICE UNDER BAREILLY REGION)**

**&**

**NEW INSTALLATIONS OF CCTV SYSTEMS, ALERT ALARM SYSTEMS**

**(IN OUR BRANCHES / REGIONAL OFFICE UNDER BAREILLY REGION)**

invites sealed offers in two bid format (Technical and Financial bids) from eligible reputed vendors for Annual Maintenance Contract of all CCTV Systems and Alert Alarm Systems already installed in our Branches/Regional Office & rates for new installations of CCTV systems and Alert Alarm Systems, if required during the period of contract (01 Jan 2025 – 31 Dec 2025). The Details of branches and Regional Office is provided at Annexure -VI.

The required forms are available in the subsequent pages. Technical and Financial bids are to be submitted in separate envelopes. Earnest Money Deposit (EMD) of Rs. 20,000/- (Rs. Twenty Thousand only) in the form of demand drafts favoring Regional Manager, Baroda UP Bank, Bareilly payable at Bareilly must be submitted along with the Technical Bid.



**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाईंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

**The completed bids along with required documents must be sent to the following address:**

The Regional Manager  
Baroda U.P. Bank  
Regional Office Bareilly, 1<sup>st</sup> Floor Samarth Complex,  
Opp. CARI gate Near Kurmanchal Nagar,  
Munshinagar, Bareilly-243122 (UP).

**Contact Info : 10 am to 5.00 pm (on working days)**

E Mail : [pe.brlo@barodauprb.co.in](mailto:pe.brlo@barodauprb.co.in)  
Mob No. : 8006654550

**Date of commencement of issue of Forms : 11.11.2024**  
**Last date of Submission of the Tender Forms : 05.12.2024 (up to 03:00 pm)**  
**Pre bid meeting : 18.11.2024**

**Technical Bids will be opened on 05.12.2024 at 04:00 PM at our Regional Office at the above mentioned address and date of opening Financial Bids will be intimated to technically short-listed bidders.**

**Note: In case of any unexpected interruption due to events beyond control of the Tender Committee, the interrupted process will be continued on subsequent working day at scheduled time.**

**Regional Manager**  
**BUPB, Regional Office, Bareilly**

Baroda U.P. Bank



**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाइंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprrb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprrb.co.in

## **1. Scope of the Work**

Annual Maintenance Contract (AMC) of existing CCTV Systems and Alert Alarm Systems already installed in our Branches/Regional Office under Bareilly Region. We are calling bids for both Comprehensive and Non-Comprehensive AMC. The details of both type of AMC are given in this document. The Bank will decide, whether to take comprehensive AMC or Otherwise. However vendor is to give rates for both.

As and when required, Supply and Installation of new CCTV Systems and Alert Alarm Systems already installed in our Branches/Regional Office under Bareilly Region and subsequent maintenance of these new installations without any AMC charges during warranty period. The contracted vendor will have to render maintenance services for new installations without any additional charge during warranty period.

Our region comprises of 81 branches and 1 Regional Office in Bareilly. The AMC will be awarded on **“As and where it is” basis including old CCTV Cameras (IR or Non-IR) and replacement of any faulty & hazy CCTV camera shall be covered under AMC and shall be done without charging any cost.** Vendors may visit branches to ascertain exact nature of work, if feel so, after contacting P&E Officer over phone (Mobile 8006654550). Further, in case of any change in administrative jurisdiction of Regional Office, Bareilly, the contracted firm/vendor has to provide services as directed.

The contract period for AMC is one year (01 Jan 2025 to 31 Dec 2025) and rates fixed at the time of contract will be non-negotiable and no revision would be permitted. However, after the satisfactory completion of contract, if both parties are willing to continue the contract on the existing terms & conditions and rates, the same may be extended. But, extension of the contract period will not exceed the maximum period of three years from the date of original contract.

## **2. Eligibility Criteria for Short-Listing**

Before applying for the tender, the vendor/firm should ensure that they qualify at least the following criteria. The vendors must submit proof of documents along with the tender. The vendors not submitting the proof of document and not conforming to any of these will not qualify for short listing.

<b>Sl No.</b>	<b>Description of Eligibility Criteria</b>	<b>Proof / Document to submitted</b>
<b><u>1.</u></b>	Firm should have income tax PAN, TIN No. and GST No.	Self-attested copies of Pan Card, TIN No. and GST No.
<b><u>2.</u></b>	The Firm should have average annual sales turnover of Rs. 30 lakhs or above in the last three years.	Self-attested copies of Balance Sheet of past three financial years i.e. 2021- 22, 2022-23 and 2023-24.
<b><u>3.</u></b>	A valid OEM certificate to the Agency for supplying, commissioning and maintenance of the products of OEM for Five years. Certificate should not be older than 31.12.2022.	Self-attested copies of OEM Certificates
<b><u>4.</u></b>	The Firm should be reputed in the concerned field with not less than five years' experience in the products offered.	- Self-attested copy of Certificate of establishment/incorporation. - Self-attested copies of original work orders
<b><u>5.</u></b>	The firm should have an office in Bareilly with their own technical employees.	- Self-attested copies of Rent Receipt/ Electricity Bill/ Landline Telephone Bill or any other proof that



**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाइंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprrb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprrb.co.in

		it has own office functioning in Bareilly Area. - Details of Technical personnel available in Bareilly Area Office on company letterhead.
<b>6.</b>	The firm applying for tender should have installed/looking after the Annual Maintenance of CCTV/Alert Alarm Systems of minimum one Public Sector Banks/Departments for at least 03 years.	The firm should attach Satisfactory report and provide reference Contact Number & Site details in the format at the Annexure-IV. They will qualify only if the bank gets positive feedback from client banks/departments.
<b>7.</b>	The Firm should not have been blacklisted by any Govt. Authority/PSUs/PSBs.	An undertaking (on Firm's letter head) that they have not been blacklisted by any Govt. Authority/PSUs/PSBs duly signed by Authorized Signatory with company seal.

### **3. Earnest Money Deposit**

Earnest Money Deposit (EMD) of Rs. 20,000/- (Rs. Twenty Thousand only), in the form of a demand draft issued by a nationalized bank favoring Regional Manager Bareilly, Baroda UP Bank, payable at Bareilly must be submitted along with the Technical Bid. Bids not accompanied with Earnest Money Deposit of Rs. 20,000/- will not be accepted.

- a) The Earnest Money Deposit will be refunded to unsuccessful bidders. The earnest money paid by the successful bidder will be converted into Initial Security Deposit and would be released only after completion of the contractual period. No interest will be payable on the Earnest Money Deposit/ Security Deposit.
- b) The EMD will be forfeited if the bidder
  - i. Withdraws bid during bid validity period of 90 days.
  - ii. Refuses to honor the Financial Bid. Bank reserves the right to place order onto the vendor based on the prices quoted by the Firm.
  - iii. Refuses to accept any contract on the prices quoted by the Firm.
  - iv. Having accepted the contract, fails to carry out its obligations mentioned therein.
  - v. Fails to provide satisfactory services for AMC, then the agreement may be cancelled and the earnest amount may be forfeited.
- c) Firms registered with National Small Industries Corporation are exempted for submission of Tender Fee and EMD provided they submit the requisite certificate and other relevant documents in this regard.

### **4. Submission of Tender Bid**

The firm will submit Tender bid in two parts i.e. Technical Bid (TB) and Financial Bid (FB). Both the bids will be submitted in separate sealed envelopes. The sealed envelope of TB is to be super scribed "Technical Bid for AMC of existing CCTV Systems, Alert Alarm Systems and New Installations – Bareilly Region" and the sealed envelope of FB is to be super scribed "Financial Bid for AMC of existing CCTV Systems, Alert Alarm Systems and New Installations – Bareilly Region". Both sealed envelopes are to be placed in another large sealed envelope super scribed "Tender for AMC of existing CCTV Systems, Alert Alarm Systems and New Installations – Bareilly Region".





**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाइंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

- a. Any tender bid not in sealed envelope or received after the last date/time will be rejected.
- b. **Any query on this tender should be made before 18 Nov 2024.** No representations will be entertained from bidders at any later stage due to misrepresentation / misunderstanding of clauses of this tender and decision of the tender committee would be final and binding on all the bidders.

## 5. Technical Bid (TB)

Technical Bid should be complete in all respects and contain all information and necessary document to support the information. **It should not contain any information on price of products or AMC.** The vendor is to ensure that all typed / hand written annexures and any other material is to be submitted on company's letterhead. The Technical Bid should comprise of the following in proper sequence and structured way:

- a) Demand Draft of Rs. 20,000/- as Earnest Money Deposit\*.
- b) Acceptance of Terms and Conditions Annexure I.
- c) Profile of the Firm - Annexure II.
- d) Declaration on Compliance – Annexure III.
- e) Details of Contact Numbers and reference sites – Annexure IV.
- f) Documentation i.e. Product Brochures, leaflets, manual etc. and attested copies of relevant document/certificates as proof in support of various information submitted by the Firm. The product brochure/information (model, make etc.) of items for which rates are quoted in commercial bid should be submitted with the technical bid. Please ensure **only product brochure/information and no information on price.**

\*Firm having Certificate of National Small Industries Corporation for exemption of Tender Fee and EMD needs not to attach Demand Drafts but attach the requisite certificate and relevant documents.

## 6. Technical Bid (TB)

Financial Bid shall be submitted as per the format given in Annexure-V on firm's letterhead duly signed by authorized signatory with seal of the company, Name and Designation of the authorized signatory on all pages. The FB shall be typed or written in indelible ink.

- a. FB must be completely filled. The rates should be quoted in Indian Rupee only exclusive of GST. The quoted rate must be inclusive of cost of materials, lift, Labour Charges. They must include all Installation Charges, Maintenance contract charges or any other charges. FB leaving any product unquoted shall be rejected.
- b. The new product, when provided, must be compatible and configured with already working systems at branches. The bank may ask for original product bills of purchase by vendor. Vendor is to note that **new installation means Supply & Installation of specified / approved spares and their Testing & Commissioning (SITC) with existing system or SITC of entire system in case of purchase of entire system by the bank as and when ordered so by the bank.**
- c. We are calling bids for both Comprehensive and Non-Comprehensive AMC. Bank will decide, whether to take comprehensive AMC or Otherwise. However vendor to give rates for both. For decision of L1, either Comprehensive or Non-Comprehensive whatever is decided by the bank will



**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाइंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

be taken into calculation.

- d. The bid with any condition or discount clause will not be entertained and will be summarily rejected.

## 7. Evaluation of Tenders

Bids will be evaluated in following two stages:

- a. **First Stage:** Only Technical Bids will be opened and evaluated. Bidders satisfying the eligibility criteria as mentioned in this document will be shortlisted. The agency whose performance has not been satisfactory during previous engagement with us may be rejected in the Technical Bid.
- b. **Second Stage:** The Commercial Bids of those vendors who have become technically qualified in the first stage will be opened. The vendor is to note the following:
- L-1, L-2 & L-3 vendors shall be decided **on the basis of total cost of AMC's (Comprehensive or Non-comprehensive whichever the bank decides) & components less buy back.** Acceptable rates for AMC & Components shall be minimum of all rates quoted. However, in case of exceptionally low rate quoted for an item/AMC by any vendor, bank may accept the same or may reject the same.
  - It may be noted that the prospective L1 vendor whose total of all rates quoted is quite below the average of all vendors, may be accepted or rejected. The decision of Bank in this regard, will be final and will prevail.
  - Thus, the bank shall be under no obligation to accept the lowest or any other offer received in response to this tender and shall be entitled to reject any or all offers without assigning any reasons whatsoever. The bank will have right to opt for any new technology optimum for the banks usage.
  - The Bank reserves the right to divide the orders with L1 and /or L2 and/or L3, provided other vendors are willing to carry out and complete the work at the rate quoted by L - I vendor as per sole discretion of the bank.
  - Rate finalized under this process will be applicable for the period of one year which may be further extended if the contracted vendor and bank mutually agrees to renew AMC for another period of contract.
  - The bank also reserves the right for calling fresh quotations at any point of time during the period of AMC for installation of these systems.
  - Vendor is to essentially give the name of the company whose product is to be supplied. The product brochure of should also be submitted with the technical bid.
  - Vendors may be asked to give full demonstration of items at Regional office, Bareilly or any other place convenient to bank.
  - The product supplied must be one year warranty. All the products will stand for a minimum of one year on site all comprehensive warranty against all manufacturing defects.

## 8. Essentials of AMC



**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाइंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

The AMC period will be from 01 Jan 2025 to 31 Dec 2025. Further, AMC would be renewed on mutual agreement subject to satisfactory services provided by the AMC vendor. We are calling rates for both Comprehensive and Non-Comprehensive AMCs. General details of both type of AMCs and other aspects are as under:

- a. **Comprehensive AMC:** If we enter into Comprehensive AMC, it is the responsibility of the service provider to keep CCTV systems and Alarm systems of the branches serviceable with necessary repairs and replacements using items and spares of approved make without extra payment. Exceptions as mentioned in financial bid are DVR, HDD and Monitor in case of CCTV system, Main Control Panel in case of Alarm system for which major repairs / replacements will be charged as per our approved rates, however, minor repairs / replacements for these exceptions will be done without charges. Replacement of faulty and hazy existing CCTV cameras (IR or Non-IR) has to be undertaken and should be replaced with new CCTV camera. **Any replacement of items under Comprehensive AMC shall be with new and serviceable one.**
- b. **Non-comprehensive AMC:** In case of Non-Comprehensive AMC, the service provider will carry out minor repairs / replacements without charges. The chargeable repairs / replacement will be carried out by the representative of service provider with prior approval from Branch Manager and Regional Office.
- c. **AMC visits:** Four quarterly visits in a year are mandatory. The vendor representative should demonstrate the functioning of the Systems to branch head and staff. It needs to be noted that additional visits for repair / new installations etc. of systems during the contractual period will be free of cost. Interval between two visits should not be less than 60 days and more than 120 days.
- d. Representative of agency is to keep **proper identity card and copy of AMC letter** during visits of our branch which shall be made during bank hours.
- e. The Service provider to submit the visit reports completely filled, duly certified, stamped and signed by the Branch Manager/Officer, **to the Regional Office on the quarterly basis**. The visit report must mention name and mobile No. of the engineer/technician visiting the branch.
- f. The call for repairs / service from branches in Bareilly has to be attended immediately within 24 hours but not later than 48 hours (depending upon the distance) during the warranty and AMC period.
- g. A standby system has to be installed, if the system could not be repaired/ serviced at branch, within 48 hours and no charges shall be claimed for this standby system.
- h. For easy tracking of complaints, a register / diary will be maintained wherein especially complaint No., the date of lodgment, details of complaint, date of rectification may be included. The copy of the same will be attached with quarterly invoice / report.
- i. The AMC **will not be transferable** and the agency will not appoint any sub-contractor or middle man to fulfill any obligation accepted under the AMC. **If found so, the contract will be terminated without notice.**





**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाइंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

- j. Bank reserves its right to **terminate the AMC contract by one notice**, in case services found unsatisfactory.

## 9. Minimum Maintenance Checkups during Maintenance Visits

- a. **Alert Alarm Systems** – The representative of Service provider during the each AMC visit will:
- Check the complete alarm system including all sensors in all modes and ascertain that hooter be available and serviceable. Their sounds should be with minimum 500 meters range in day time.
  - Ensure that the strong / safe room doors in the branch are fitted with magnetic sensors / PIR sensors. Activation of alarm in case of tampering should be ascertained.
  - Ensure that the each alarm system has its own battery backup. This would be crucial in case of failure of UPS or main power supply. The engineer / technician must replace the exhausted batteries with new batteries wherever required.
  - Ensure that the alarm system is connected to branch UPS.
  - Carry out any other checkup/inspection as and when directed by the bank or which the service provider feels necessary to maintain the Alarm systems healthy and trouble-free.
- b. **CCTV System** - Service provider during the each AMC visit will:
- Check the complete system including all cameras. Service provider will ensure that the CCTV coverage is available for main entrance of the bank, entrance to strong / safe room, cashier cabin(s), branch manager cabin, lobby area, outside branch including parking.
  - The firm must ensure that Indoor Camera focusing intense background light behind the object as in case of the camera focusing towards open doors / windows should support Wide Dynamic Range (WDR) function to filter out the bright backlight and to provide clear images even under backlight circumstances. If required, the camera is to be so fitted to capture the picture of the person while exiting instead of entering.
  - Change the position of the camera in consultation with the Branch Manager and Regional Office, if a camera is fitted at a place where its performance is adversely affected by bright light falling on it.
  - Ensure the settings of all cameras and DVR are in such a way without compromising the quality and required standards so as to achieve recording of 90 days minimum which in future may be increased to more number of days as and when directed by the competent authority of the bank.
  - Ensure that the CCTV system is connected to branch UPS.
  - Carry out any other checkup/inspection as and when directed by the bank or which the service provider feels necessary to maintain the CCTV systems healthy and trouble-free.

## 10. Payment

- a. Payment of AMC amount will be made by Regional Office, Bareilly for Quarterly periods. However, the payment – will be made only after the visit for all the branches has been completed





**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाईंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprrb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprrb.co.in

and problem noted, if any has been resolved. The amount will be paid by RO after deducting TDS as applicable. **No advance payment will be made.**

- b. The payment for the repairs / replacements and new installations would be made by branches within two weeks after satisfactory completion of work and submission of original bills thereof. However, the branch will seek prior approval from competent authority of the bank before allowing repairs / replacements involving large amount and any new installations and accordingly work order.
- c. The Regional Office may withhold the payment or part payment - as it considers appropriate, if there is any pending complaint.
- d. TDS/GST TDS to be deducted as applicable from time to time.

## **11. Indemnity**

- a. The agencies shall, at its own cost and expenses, defend and indemnify the Bank against all third party claims including those of infringement of Intellectual Property Rights, including patent, trademark, copyright, trade secret or industrial design rights, arising from the performance of the contract.
- b. The agencies shall expeditiously meet any such claims and shall have full rights to defend itself therefrom. If the Bank is required to pay compensation to a third party resulting from such infringement, the agencies will bear all expenses including legal fees. Bank will give notice to the agencies of any such claim and shall provide reasonable assistance to the agencies in disposing the claim.
- c. The agencies shall also be liable to indemnify the Bank, at its own cost and expenses, against all losses/ damages, which bank may suffer on account of violation by the agencies of any national/ international trade laws, norms, standards, procedures etc.

## **12. Penalty clause**

If at any time, it is observed that the terms are not being followed, the bank will be at liberty to impose penalty /cancel the AMC/ work assigned.

- a. If the system has not been repaired/ serviced, standby unit not provided beyond 48 hours, bank may levy suitable penalty (minimum Rs. 200/-) or cancel the AMC for the respective branch & will award the same to other vendor.
- b. The agency will ensure that the spares used are new and are of make and model which are listed in the agreement/ work order. Bank may levy a penalty, minimum of which could be Rs 1000/- and maximum up to double the cost of the spare, if it is found that the spare used is of inferior quality or is second hand. The penalty may be recovered from the security deposit or the amount that is due to be paid by the bank to the agency or both.

## **13. Governing Law / Jurisdiction**



**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाइंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

The service provider will comply with all the government rules and regulations for providing necessary products/services to the bank according to the contract / agreement signed with the bank.

- a. In the event of dispute between both the parties due to interpretation of any terms and conditions, the matter will be referred to “Regional Manager, Baroda UP Bank, Regional Office Bareilly” whose decision shall be final and binding on both the parties.
- b. Courts in Bareilly shall have exclusive jurisdiction in any matter arising out of this agreement in case of dispute between the parties.

#### **14. Signing of Contract**

If Bank decides, then the successful L1 bidder(s) shall be required to enter into a contract with bank within 7 days of the award of the tender or within such extended period as may be specified by bank. In the absence of any formal contract, the contract letter duly accepted, work orders thereupon, this tender document and any other related document will be treated as contract. Bank shall have the option of terminating the contract during the contract period by giving one months' notice.





**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाइंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

(On Firm's letterhead)

Annexure - I

To  
The Regional Manager  
Baroda UP Bank  
Regional Office Bareilly  
1<sup>st</sup> Floor, Samarth Complex, Munshinagar  
Opp CARI Gate, Bareilly-243122

Date:

**AMC OF CCTV SYSTEMS, ALERT ALARM SYSTEMS INSTALLED AT BRANCHES/OFFICE  
UNDER BAREILLY REGION**

Dear Sir,

With reference to the above subject, having examined and understood the terms and conditions forming part of the Annual Maintenance Contract (AMC) and new installations, we hereby enclose our offer for providing the services. The copy of the terms and condition signed on each page is attached herewith.

I confirm that my organization (ie ..... ) or any other organization which I had formed in the past has not been debarred or found using unfair means by any organization.

We further confirm that the offer is in conformity with the terms and conditions laid down for the AMC.

We also confirm that the offer shall remain valid for 90 days from the last date for submission of the offer.

We understand that the Bank is not bound to accept the offer either in part or in full and that the Bank has the right to reject the offer without assigning any reason whatsoever.

We enclose herewith a Demand Draft for Rs. 20,000/- favoring Regional Manager Bareilly, Baroda UP Bank and payable at Bareilly towards Earnest Money Deposit. Details of the same are mentioned below:

	EMD Draft Rs. 20,000/-
Demand Draft No.:	
Date of Demand Draft:	
Name of Issuing Bank:	

Yours faithfully,

Authorised Signatory  
(Name & Designation and Signature with Seal of the Firm)





**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाईंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

(On Firm's letterhead)

Annexure - II

### Profile of the Firm

Sl No.	Description of item	Details
1.	Name and Address (Head Office) of the firm	
2.	Status of the firm (Proprietor/ Partnership / Ltd etc.)	
3.	Year of Establishment / Incorporation	
4.	Name of the Proprietor/Partners /Directors with professional qualifications, if any	
5.	Years of experience working in the CCTV and Alarm Systems (Enclose self-attested copies of work order / agreement)	
6.	Details of PAN, TAN & GST (enclose self-attested copies)	
7.	Furnish Name and address of present clients (Separate sheet to be enclosed, if needed)	
8.	Copy of balance sheet of last three years to be enclosed (2021-22, 2022-23 & 2023- 24)	
9.	Details of local office address, contact person, contact no & email	
10.	Have you ever been blacklisted by any PSB/PSU	
11.	Any additional information	

*\*Separate enclosures whenever required should be enclosed.*

Date:

Authorized Signatory  
(Name & Designation and Signature  
with Seal of the Firm)



**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाईंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

(On Firm's letterhead)

Annexure – III

## **DECLARATION**

I/ We have read the terms and conditions and have given all information required by the Bank.

The information furnished by me/ us is correct to the best of my knowledge and belief.

I/ We agree that If, information furnished by me/ us are found to be false at any time in future or any information withheld, which comes to the notice of the Bank at a later stage, my/ our application/ agreement / Work Order will be cancelled and EMD/ security deposit will be forfeited and I/ We will be solely responsible for the consequences.

I/ We agree that the decision of Baroda UP Bank in selection of AMC provider(s) will be final and binding to me / us.

I/ We agree that I / we have no objection if enquiries are made about the work listed by me / us in the accompanying sheets/ annexure.

I/We understand that the bank is not bound to accept any proposal it may receive and that the evaluation would be carried out based on the applicable eligibility criteria and the supported documents submitted by me/ us.

I/We agree to pay all the taxes/ insurance/ statutory dues as levied by Government/ Local authorities.

Date:

Authorized Signatory  
(Name & Designation and Signature  
with Seal of the Firm)

बड़ौदा यू.पी. बैंक

Baroda U.P. Bank



**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाईंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

(On Firm's letterhead)

Annexure – IV

### Reference Site Details

(Copies of certificate having provided satisfactory services obtained from the clients shall be enclosed)

Sl No.	Name of the Organization	Name of Contact Person	Ph. No. & eMail Id	No. of Branches	Certificate Attached
1.					
2.					
3.					

Authorized Signatory  
(Name & Designation and Signature  
with Seal of the Firm)

Date:

बड़ौदा यू.पी. बैंक

Baroda U.P. Bank





**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाइंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

(On Firm's letterhead)

Annexure – V

**Financial Bid For Annual Maintenance Contract**

(All the rates must be quoted in Indian Rupee only and exclusive of GST)

<b>Annual Maintenance Contract : CCTV System</b>			
1.	Comprehensive Annual Maintenance Contract Charges per branch for One year inclusive all type of accessories, Hard Disk, Cameras, SMPS and wiring etc. except DVR and Monitor. (In case of new installation, AMC will be paid after warranty Period)	<b>Per Quarter</b> Rs.	<b>Per Year</b> Rs.
2.	Non Comprehensive AMC per branch for One year including Minor repair & Replacement (In case of new installation, AMC will be paid after warranty Period)	<b>Per Quarter</b> Rs.	<b>Per Year</b> Rs.
<b>Annual Maintenance Contract : Alert Alarm System</b>			
3.	Comprehensive Annual Maintenance Contract Charges per system for One year inclusive all type of accessories, Panic Switch, Hooter, Speaker, Siren, Battery, Various Sensors and wiring etc. except Main Control Panel (In case of new installation, AMC will be paid after one warranty Period)	<b>Per Quarter</b> Rs.	<b>Per Year</b> Rs.
4.	Non Comprehensive AMC per system for one year including Minor repair & Replacement (In case of new installation, AMC will be paid after one warranty Period)	<b>Per Quarter</b> Rs.	<b>Per Year</b> Rs.
<b>Total</b>			

Date:

Authorized Signatory  
(Name & Designation and Signature  
with Seal of the Firm)



**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाईंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

**Financial Bid For Products / Spares: CCTV System**

(All the rates must be quoted in Indian Rupee only and exclusive of GST)

Sl No	Description of item	Make & Model	Qty/ Unit	Unit Price (Rs.)
1.	<b>Bullet IR HD</b> Fixed lens 3.6 mm or above Camera 2 MP or above	Dahua/Hikvision Model _____	1	
2.	<b>Dome IR HD</b> Fixed lens 3.6 mm or above Camera 2 MP or above	Dahua/Hikvision Model _____	1	
3.	<b>HD Standalone Digital Video Recorder</b> (8 channel, 4 to 8 TB Hard Disk Support) One SATA	Dahua/Hikvision Model _____	1	
4.	<b>HD Standalone Digital Video Recorder</b> (8 channel, 4 to 8 TB Hard Disk Support) Two SATA	Dahua/Hikvision Model _____		
5.	<b>HD Standalone Digital Video Recorder (16 channel, Min 8 TB Hard Disk Support) Two SATA</b>	Dahua/Hikvision Model _____	1	
6.	18.5" LED Monitor with HDMI	LG/ Samsung Model _____	1	
7.	22" LED Monitor with HDMI	LG/ Samsung Model _____	1	
8.	Power Supply 5 AMP (4 Ch) for cameras	CP Plus/ ERD or equivalent	1	
9.	Power Supply 10 AMP (8 Ch) for cameras	CP Plus/ ERD or equivalent	1	
10.	VGA Cable (1.5 Mtr)	ISI Mark	1	
11.	VGA Cable (3 Mtr)	ISI Mark	1	
12.	VGA Cable (5 Mtr)	ISI Mark	1	
13.	VGA Cable (10 Mtr)	ISI Mark	1	
14.	HDMI Cable for HD DVR (1.5 Mtr)	ISI Mark	1	
15.	HDMI Cable for HD DVR (3 Mtr)	ISI Mark	1	
16.	HDMI Cable for HD DVR (5 Mtr)	ISI Mark	1	
17.	HDMI Cable for HD DVR (10 Mtr)	ISI Mark	1	
18.	Hard Disk (2TB) Surveillance	Seagate / WD	1	
19.	Hard Disk (4TB) Surveillance	Seagate / WD	1	
20.	Hard Disk (6TB) Surveillance	Seagate/ WD	1	
21.	Hard Disk (8TB) Surveillance	Seagate/ WD	1	
22.	BNC Connector			
23.	3+1 Copper Wire, 1 mm	Reputed Brand like Polycap, CP Plus or	per Mtr	



# बड़ौदा यू.पी.बैंक Baroda U.P. Bank

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाइंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

		equivalent		
24.	PVC conduit	ISI Mark	Per Mtr	
25.	Backup Taking Charges for video footage either partial or complete in DVD. Cost of Media like pen drive & hard disk will be borne by bank (branch).	NA	NA	
26.	Installation Charges (Entire system in new premises).	NA	NA	
27.	Installation Charges (Entire system in same premises).	NA	NA	
28.	<b>Sub Total of new products</b>			
29.	Buy Back rate of old entire CCTV system any make/ model without hard disk (-)	NA	1 CCTV Setup	
30.	<b>Sub Total of Buy Back</b>			
31.	<b>Total of CCTV System (Sub Total of new products – Sub Total of Buy Back)</b>			

Date:

Authorized Signatory  
(Name & Designation and Signature  
with Seal of the Firm)

बड़ौदा यू.पी. बैंक

Baroda U.P. Bank





**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाईंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

**Financial Bid For Products / Spares: Alert Alarm System**

(All the rates must be quoted in Indian Rupee only and exclusive of GST)

Sl. No.	Items	Make	Qty/ Unit	Rate (Rs.)
1.	Security Alarm Control Panel (Micro Controller Based) with Day/Night Facility having 8 zone ( <b>ERTL, GOI Certified</b> ) + Dry Battery 12V 7AH, LCD Based	Standard Brand (ERTL, GOI Certified)	1	
2.	Panic Switch with housing	Securico/ NS Ent	1	
5.	Hooter/External speaker	Securico / NS Ent	1	
6.	Dry Battery 7 AH 12 V	Exide or equivalent	1	
7.	Transformer	Reputed brand	1	
8.	PIR Sensor with digital dual tech (intelligent pet-immune)	Securico /NS Ent	1	
9.	Magnetic sensors (two wire)	Securico/Reputed brand	1	
10.	Shutter Sensor (Heavy Duty)	Securico/Reputed brand	1	
11.	Vibration sensor	Securico/Reputed brand	1	
12.	PVC conduit	ISI Mark	Per Mtr	
13.	Installation/Shifting Charges (Entire system in new premises)	NA	NA	
14.	Installation/Shifting Charges (Entire system in same premises)	NA	NA	
15.	<b>Sub Total of new products</b>			
16.	Buy Back rate of old Alarm System(-)	NA	NA	
17.	<b>Sub Total of Buy Back</b>			
18.	<b>Total of Alarm System (Sub Total of new products – Sub Total of Buy Back)</b>			
20.	<b>Grand Total (Total of CCTV System + Total of Alarm System)</b>			

Authorized Signatory  
(Name & Designation and Signature  
with Seal of the Firm)

Date:



# बड़ौदा यू.पी.बैंक Baroda U.P. Bank

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाइंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

## Annexure-VI

Sl No	Sol ID	Branch Name	Sl No	Sol ID	Branch Name
1	5603	ABHAIPUR	42	5570	KESARPUR
2	5577	AGRAS	43	5899	KHANPUR
3	5850	AHIRAULA	44	5753	KHARA RAMNAGAR
4	5626	ALIGANJ	45	5618	KIARA
5	5548	AONLA	46	5599	KOHARAPEER
6	5595	ARSIA BOJH	47	5584	KUADANDA
7	5566	AURANGABAD	48	5608	KUNDRA
8	5559	BAHERI	49	5670	MAIN BRANCH
9	5558	BALLIA	50	5563	MANONA
10	5619	BARAGAON	51	5762	MAUCHANDPUR
11	5617	BARKHAN	52	5607	MEERGANJ
12	5598	BHARATPUR	53	5940	MES COLONY 100 FOOTA ROAD
13	5757	BHILAIYA	54	5592	MIRZAPUR
14	5551	BHOJEEPURA	55	5756	MUJHAINA SANTOSH
15	5610	BHUTA	56	5880	NAGARIYA SOBRNI
16	5622	BILPUR	57	5572	NAGLA
17	5825	BILWA	58	5585	NAKTINARAINPUR/KEOLARIA
18	5550	BITHRI CHAINPUR	59	5624	NARIAWAL
19	5604	C.B.GANJ	60	5557	NAWABGANJ
20	5882	CHANDPUR NAVADIA	61	5677	NEW MODEL COLONY
21	5565	DALELNAGAR	62	5609	PACHOMI
22	5574	DAMKHODA	63	5578	PANWARIA
23	5613	DEOCHARA	64	5568	PEERBAHORA
24	5554	DEORANIA	65	5560	PERSAKHERA
25	5770	DEVI	66	5755	RAJPUR KALAN
26	5571	DHORERA	67	5575	RAM NAGR RD, AONLA
27	5909	DOHARA	68	5594	RAZAU
28	5553	DUNKA	69	5627	RITHORA
29	5564	FAIZNAGAR	70	5597	SENTHAL
30	5556	FARIDPUR	71	5676	SHEESHGARH
31	5616	FATEHGANJ(W)	72	5675	SHERGARH
32	5602	GIRDHARPUR	73	5593	SINDHOLI
33	5552	HAFIZGANJ	74	5549	SUBHASH NAGAR
34	5576	HARDASPUR	75	5606	SUNDRI
35	5579	HARSUNAGLA	76	5601	TEHSIL ROAD MEERGANJ
36	5596	HARUNAGLA	77	5555	TISUA
37	5561	HURHURI	78	5623	TRANSPORT NAGAR
38	5562	ITAUA SHARIFNAGAR	79	5567	UTTAMNAGAR
39	5569	JADONPUR	80	5754	VEODHAN KHURD
40	5621	JAGATPUR	81	5612	VISHARATGANJ
41	5573	KANMAN			

**Total – 81 Branches, 01 Regional**



**बड़ौदा यू.पी.बैंक**  
**Baroda U.P. Bank**

प्रधान कार्यालय : बुद्ध विहार व्यावसायिक योजना, तारामंडल, गोरखपुर-273016  
शिविर कार्यालय : ए-1, सिविल लाईंस, रायबरेली-229001, फोन : 0535-2702075  
e-mail : ho@barodauprb.co.in

<http://www.barodaupbank.in>

Email : pe.brlo@barodauprb.co.in

(On Firm's letterhead)

Annexure – VII

**ESCALATION MATRIX**

**Delivery/Service/Complaint related issue:**

<b><u>Level - 1</u></b>				
<b><u>S No</u></b>	<b><u>Name</u></b>	<b><u>Designation</u></b>	<b><u>Mobile No.</u></b>	<b><u>E Mail</u></b>
1				
2				
3				
<b><u>Level - 2</u></b>				
1				
2				
<b><u>Level - 3</u></b>				
1				

Authorized Signatory  
(Name & Designation and Signature  
with Seal of the Firm)

Date:

बड़ौदा यू.पी. बैंक

Baroda U.P. Bank

